



Our Path to a Better Tomorrow



Mission, Vision, Strategy and Core Values

Mission – Why we exist

We deliver natural gas for a better tomorrow

Vision – What we want to be

To be a premier natural gas distribution company, creating exceptional value for our stakeholders

Strategy – How we get there

- Safe & reliable energy
- High-performing workforce
- Capital demand growth
- Energy transition solutions
- Customer affordability

Core values – Our compass



Safety: We are committed to operating safely and in an environmentally responsible manner.



Ethics: We are accountable to the highest ethical standards and are committed to compliance.



Inclusion and Diversity: We embrace an inclusive and diverse culture that encourages collaboration. Every employee makes a difference and contributes to our success.



Service: We provide exceptional service and make continuous improvements in our pursuit of excellence.



Value: We create value for all stakeholders, including our customers, employees, investors and communities.

About ONE Gas

ONE Gas Divisions Include:



72% market share



88% market share



13% market share



About ONE Gas



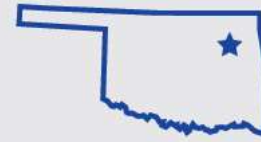
**100%
regulated**
natural gas utility



Trades on the
**New York
Stock Exchange**
(NYSE: OGS)



Part of the
**S&P MidCap
400 Index**



Headquartered
in **Tulsa, OK**



One of the
**largest natural
gas utilities** in
the United States



Provides natural
gas to more than
**2.2 million
customers** in
Kansas, Oklahoma,
and Texas.



\$3.6 million
Investment in
community



\$383 million
system integrity

Natural Gas by the Numbers



Source: American Gas
Association

Environment



Environmental Highlights

- » **26.3%** in Scope 1 CO₂e emissions through replacement & protection of distribution mains & service lines since 2014
- » **33,258 metric tons** of CO₂e reduced through our energy efficiency programs
- » **\$515 million** in capital investments in 2020: 70% for system integrity and replacement projects
- » **470 miles** of distribution mains, service lines and transmission lines replaced

Emissions Reduction Goal



Our Path to a Better Tomorrow

Environmental, Social, and Governance Report
2021

ONE Gas

Our Emissions Reduction Goal

By 2035, we expect to achieve a

55%

Reduction in emissions due to leaks from our distribution pipelines measured from a 2025 baseline and accounting for projected system growth.

We expect to achieve this goal primarily through our vintage pipeline replacement and protection program.

Continuing to Reduce Emissions

Pipeline
Replacement



Advanced
Leak Detection



EPA Emissions
Reduction Goals



Commitment
to ONE Future



Compressed
Natural Gas



Reducing Emissions



Our Efforts to Reduce Emissions

» Pipeline Replacement

System modernization remains a pivotal way to enhance pipeline safety and reliability and reduce our environmental impact. These efforts help us to reduce emissions by replacing higher emitting materials with lower emitting materials or by cathodically protecting unprotected pipe, which lowers the emissions for that pipe.

» Advanced Leak Detection

Advanced mobile methane leak detection units allow us to locate leaks and address them quickly, thereby reducing the amount of gas being released into the atmosphere.

» Capturing Vented or Flared Methane with Mobile Compression

Some of our pipeline safety work requires us to depressurize pipelines, a process that has historically released natural gas into the atmosphere. We're piloting specialized mobile compression and vacuum equipment to capture methane and return the gas to the system.

Reducing Emissions

» **EPA Emission Reduction Goals**

We exceeded our Environmental Protection Agency's Methane Challenge Program emissions reduction goal of annually replacing a minimum of 2% of our vintage materials for the fourth year in a row.

» **Commitment to ONE Future**

We're a proud member of ONE Future, representing more than 45 natural gas companies working together to reduce methane emissions to 1% (or less) across the natural gas value chain. The natural gas companies beat their 2020 emission reduction goal by 46%.

» **Compressed Natural Gas**

More than half of our light-duty fleet is CNG-capable, which allowed us to avoid 47,292 metric tons of CO₂e in 2020, equivalent to removing more than 10,215 passenger vehicles from the road.

Innovation

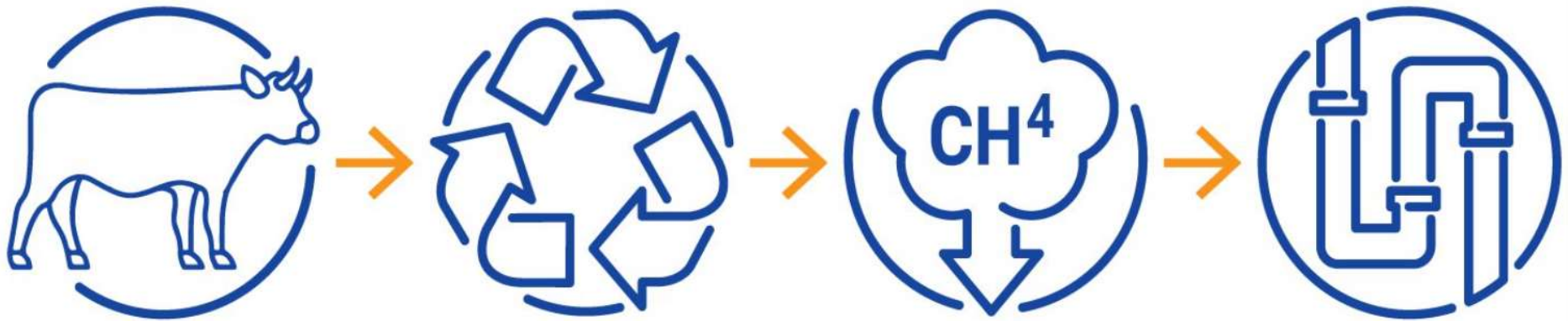


Innovation and Technology Development

Innovation will allow us to make more progress in reducing and offsetting our emissions and our customers' emissions. We're developing and adopting new technologies on our path to a low-carbon future and growing our energy conservation programs.

- » Since 2006, we have invested **more than \$10 million in research and development** to improve the technology of natural gas equipment, appliances and safety of gas operations and infrastructure
- » **124** active technology development projects
- » **Renewable Natural Gas (RNG)**
RNG projects capture methane from organic materials like food and animal waste, removing harmful contaminants from the atmosphere and utilizing the captured methane to produce energy. We're actively partnering with developers to get several RNG projects up and running within our service territory.
- » **Hydrogen**
Participating in research studies exploring the use of hydrogen production and blending in our systems.

Innovation: Renewable Natural Gas



Capture biowaste from dairies, farms, food waste, landfills and waste water treatment plants

Convert into biogas (anaerobic digestion, etc.)

Process the biogas to make it pipeline-ready (biomethane)

Inject the biomethane into the pipeline for future use

Benefits of Natural Gas



SAFE



RELIABLE



AFFORDABLE



ENVIRONMENTAL IMPACT

A Commitment to a Cleaner Energy Future

Our Path to a
**Better
Tomorrow**



"We are confident that natural gas will serve a critical role as we continue to transition into a cleaner energy future. Groups across our company work every day to identify innovations and improvements that allow us to continue reducing and offsetting our emissions, giving back to our communities and supporting our employees."

- Sid McAnnally, President and CEO